

## Swanky Rags Sales Terms & Conditions – Contract

### PLEASE READ CAREFULLY

**All sales are final, No Refunds or Returns or Exchanges can be done after monies are paid.  
All monies are non-transferable**

#### Payment

- a) Customers are required to pay a NON-REFUNDABLE deposit or payment in full on the date of purchasing/ordering all gowns and accessories.  
 ai) After the initial deposit, customers can pay what they can afford, when they can afford it- providing there is no longer than 12 weeks between payment dates.  
 b) No goods may be removed from the premises until full payment of the order has been fulfilled.  
 ALL PURCHASES REMAIN THE PROPERTY OF SWANKY RAGS UNTIL PAID FOR IN FULL.  
 c) Customers should retain their sales contracts and any other receipts as proof of purchase, Swanky Rags has such terms to protect its business regardless of your circumstance.  
 d) All items purchased are non-transferable/refundable/returnable.

#### Cancellation Of Orders

- a) Customers who cancel their sales contracts are NOT entitled to a refund of Any monies already paid up to and including the cancellation date.  
 Please be aware that orders placed by Swanky Rags have to be paid for in FULL, if the order is cancelled for what ever reason, costs are still incurred to the supplier and Swanky Rags regardless of any circumstances.  
 b) OFF THE PEG / SALE ITEMS / ACCESSORIES CANNOT BE RETURNED OR ANY MONIES REFUNDED OR TRANSFERED  
 c) For reasons of hygiene ALL accessories – tiaras, hair pieces, shoes etc which have been removed from the premises cannot be refunded or exchanged.

#### Sizing

- a) Gowns are ordered in standard sizes. Please be aware that gown sizes are different to that of high street sizes and our gowns are made to order and not made to measure. Swanky Rags cannot accept any responsibility in respect of any changes which may occur in the customers size and body shape after the date of the sale contract being signed.

#### Alterations

- a) The price of garments EXCLUDES all costs in respect of alterations or fitting work.  
 b) Swanky Rags provide an alteration service – it is a requirement for customers to bring their shoes and underwear being worn at the function for their fitting appointments.  
 c) Customers are not obliged to use the service provided by Swanky Rags.  
 d) Customers are asked to settle any balance due before alterations are carried out. A phone call will be made to inform the customer of the gowns arrival instore and an appointment booked for a fitting. Balances must be settled on the date of the first fitting as no alterations will be carried out until the gown is fully paid.  
 e) Advice will be given but the alterations specialist cannot be held responsible for any requests or decisions made about the garment which are deemed unsatisfactory after the alterations are completed, if the customer requested them.

#### Non Collection Of Goods

- a) If a customer does not collect their goods upto 10 days, after the given date of the function, a storage charge of £50 will be assessed. and increase time dependant.  
 b) If a customer does not collect their goods after 30 days, of the given date of the function, or no payment made within a 12 week period, then the contract will be deemed cancelled without further notification and you will have forfeited the gown and monies paid. The gown will be put into the shops stock and re-sold- No Exceptions.

#### General Data Protection Regulations

By signing this contract you are granting your permission for us to retain your address, email and telephone number for correspondence and communication purposes regarding your purchase only. We will not share your information with a third party.

**Name**

**Email**

**Address**

**Telephone**

**Date Of Function**

Stock/Order Number	Designer	Style	Colour/Size	£
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**Balance Due**      £

**Total of Order** £

**Deposit/Payment**      £

**Cash / Card**

**Amount Still Owed** £

**By signing this contract you understand & agree to all its terms and conditions with no exceptions.**

**Signed** ----- **Date** -----

**On behalf of Swanky Rags Signed** ----- **Date** -----